

# Northwest Plumbing and Pipefitting Industry Health, Welfare and Vacation Trust

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Administered by  
Welfare & Pension Administration Service, Inc.

August 18, 2023

**TO: All Plan Participants**  
**Northwest Plumbing and Pipefitting Industry Health, Welfare and Vacation Trust**

**RE: Weekly Disability Benefit Change – Effective July 1, 2023**  
**Telemedicine Extension of Coverage – Effective May 1, 2023**

*This is a Summary of Material Modification describing changes to your health plan adopted by the Board of Trustees.  
Please be sure that you and your family read this notice carefully and keep it with your benefit booklet for future  
reference.*

## Weekly Disability Benefit

This notice is to inform you that the Board of Trustees has adopted changes to the Weekly Disability Benefit effective July 1, 2023. The Weekly Disability Benefit is only available to active employees eligible to participate in the Health Plan. The Weekly Disability Benefit will increase from \$500 to \$1,000 per week effective July 1, 2023. This benefit change applies to all participants currently receiving Weekly Disability Benefit payments, open claims and claims incurred on or after July 1, 2023.

Benefits are paid for up to a maximum of 26 weeks for a continuous disability. See the Plan Document and Summary Plan Description for additional details regarding this benefit.

## Telemedicine Extension of Coverage

Effective May 1, 2023 the Trust covers medically necessary charges for telephonic, online, or other consultations where the patient is not physically present with the physician or other Covered Provider at the time of the consultation as any other office visit. The telephonic/virtual visit must include real-time interactive telephone or audio/video consultation (telehealth/telemedicine) that provides the participant the opportunity for live discussion or video exchange with the provider throughout the visit for the purpose of diagnosis and treatment.

1. As a reminder, active participants and non-Medicare retirees and their eligible dependents have access to 24/7 care via telephone or video chat through Teladoc at no cost to the participant. To schedule a consultation, visit [www.Teladoc.com/Premera](http://www.Teladoc.com/Premera) or call (855) 332-4059.

## New Member Login/Phone System Changes

The way you access your personal information on the Trust website has changed. You no longer need a PIN to log into the secure benefits portal. All members must register and create a new account and password to access the Member Login option.

The Administration Office has a new phone system. Please listen carefully when you call as the menu options have changed. You now have the option to receive a callback if you don't want to wait in line in the queue.

If you have any questions regarding the information outlined in this notice, please contact the Administration Office at (866) 417-4240.

**Board of Trustees**

**Northwest Plumbing and Pipefitting Industry Health, Welfare and Vacation Trust**

**Important Reminder** - You must advise the Administration Office of any changes in your basic demographic data, including changes in your name, marital status, dependents, other insurance coverage available, designated beneficiary, home address, email address and telephone number. Provide information changes by completing and sending a new Enrollment Form to the Administration Office. If you have a change in dependents, divorce requires a complete filed copy of your divorce decree along with any accompanying court orders including the parenting plan. Marriage requires a copy of your marriage certificate, the parenting plan for step-children and their birth certificates.

Failure to update your information on file may interfere with our ability to process your benefits and provide timely communication of important Plan information.